

Leeds Involving People

Annual Report 2018-2019

Working in Partnership with People



Nominee for Award for Excellence for Partner of the Year, Leeds City Council, 2018



Welcome from our Chair and CEO

This year has been busy as always! You'll see this year the activities and demands for your involvement has increased from commissioners in Leeds and that is really encouraging.

Co-producing engagement methods with our members, Board, staff and volunteers, spreading our wings far and wide throughout Leeds to ensure that everyone has a chance to have their say, and ensuring that people from seldom-heard groups involved at all times is what we are all about. Not forgetting the Involvement Groups that we support, which are true opportunities for your voice to have a positive impact. Seeing our members share their lived experiences and opinions with commissioners makes us feel so privileged to be doing the work that we do, there is nothing more empowering than watching the conversations flow. We're pleased to say that there are plenty more opportunities to come in 2019-2020, and lots of exciting ongoing and new partnerships being developed.

Thank you to the ongoing support from all of our funders and partners whose commitment to involving people has been truly humbling. Without your commitment and vision, public involvement in Leeds and Barnsley would not be as innovative or effective as it is. LIP is noticing better conversations and a real desire to work with communities.

As ever, we thank our members for their continued support in the work that we do. If we could thank all of you personally, we would do. You keep LIP alive, and continuously remind us of the value of involvement. Your contribution is making a real difference in Leeds. Thank you for this, and thank you for your continued belief and support in the work that we do.

On behalf of LIP's Board and Staff, Jagdeep Passan (CEO) and Mary Naylor MBE (Chair)



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Mental Health

The work of Together We Can has gone from strength to strength in a year where mental health and wellbeing has been a big and regular topic of conversation. TWC members have been active participants of all the Leeds Clinical Commissioning Group work streams, making sure the lived experience voice is central to all the discussions taking place on the local mental health agendas, including regular:

- NHS Partnerships meetings on Urgent care / Section 136 and Crisis support services
- Co-occurring Mental health drug and alcohol strategy group
- Mindwell Steering Group
- Recovery College
- Mental Health Partnership Board, addressing health inequalities in BAME mental health, and city wide primary care developments.

TWC and LIP membership has always encouraged the development of integrated approaches across health and social care and so we have been really pleased to see the Leeds health and care system developing integrated working this has had an impact on TWC.



TWC Member, Paul Fraser, in the Recovery College Prospectus

Mental Health Service Redesign –Together We Can Shaping Services

In early 2018 Leeds City Council proposed changes to their Community-Based Mental Health Support Services, and our members were asked to contribute to the development of the service specification. TWC and LIP organised and took part in a series of engagement events ensuring seldom-heard people got to the heart of the discussion. TWC members were part of the procurement panel, reading bid submissions and commenting on interviews, with the end result being the new Live Well Leeds service launched in the spring of last year.

Yet another redesign took place of the LYPFT Community Mental Health Service. TWC members gave their voice to influence the development of the redesigned service attending all engagement events across the city. The members of TWC also gave ongoing feedback about the impact these changes to services was having on their lives. TWC ensured that system leaders at the Mental Health Partnership Board were informed of the issues facing people using these services, allowing for ongoing discussion on addressing problems as the changes bedded in.



Mental Health Strategy Consultation Workshop

Mental Health Continued

CCG Developing the Leeds “offer” on Mental Health

Through 2018-19 TWC has contributed to developing new approaches to mental health support within primary care services, as part of the Primary Care City wide meetings and following through monitoring and evaluation of the Chapeltown Primary Care pilot. After a period of consultation and engagement, which our membership contributed to fully, the CCG set out to procure for the city a new and enhanced primary care mental health support model alongside improving the IAPT services and perinatal mental health support. TWC took part in focus groups and steering groups. The new service goes live in November 2019.

Co-production, Better Conversations, Education and Recovery

In July 2018 TWC with WY-FI hosted on behalf of LCC Adult Social Care services a successful event to start the conversations about building strength based approaches to mental health social work.

The annual Co Production Conference took place in July with TWC members—chairing the steering group and presenting at the conference.

In early 2018 LYPFT took on the development of Leeds Recovery College, our members who have been active from the very beginning back in 2016 were part of the panel interviewing the Project Manager for the Leeds Recovery College. The college has blossomed with the ongoing support of TWC members, both as tutors, learners and strategic and operational management. As of September 2019 the college has a great prospectus and is now delivering recovery focused learning for all people across Leeds.

Supporting our membership

All this hard work is only possible with our fantastic members putting in the time and effort. To do this we try and make sure people are supported and prepared. Support can mean anything from having weekly meetings for those people taking on bigger projects, a regular phone call or email to others. TWC meets every month and has regular attendees whilst others do not come to the regular meeting they are out networking and feeding back on a regular basis. Over the last year TWC members have chaired our meetings, attended strategic meetings, and been key note speakers to our events such as mental health awareness week on body image and building resilience.

We have supported our membership on the widest range of issues from universal credit and PIP, references and employment, advocacy, bereavement and physical ill health, support with complex complaints, hoarding, anxiety, confidence and self-esteem, caring responsibilities, use of drugs and alcohol, taking part in research, taking part in personal and professional development, getting into employment,

The project has been really successful with 10 committed members of the reference group they have given feedback and help to support services to improve and have contributed extensively to the development of the new Visible website. They have also co-produced policies and a work book to help organisations to work better with people that have experienced CSA.

St Gemma's Hospice Steering Group

We continue to partner St Gemma's in facilitating the BAME Steering Group, there are 15 members of the group and we have made significant connections with all BAME Communities to make sure people that need the services of a hospice feel welcome and know it is a place where they will get excellent care and support.



St Gemma's Hospice Steering Group members

Connecting Leeds

We continue to work with Leeds City Council and WSP amongst other key partners to engage with the people of Leeds about improvements and changes to roads across the city. In total we know we have spoken to 47,000 people to have a voice about the Connecting Communities proposed schemes. Last year some schemes we focused on included: Leeds Bradford Airport Link Road and The Headrow.

To view current schemes visit their website: <https://leedstransport.commonplace.is/>

"Leeds Involving People (LIP) are a key partner in ensuring that seldom heard groups are involved in shaping a transport strategy for Leeds that's inclusive and meets the needs of individuals, communities and the city" - Report of Director of City Development, 25th July 2018



Adult Social Care Projects

We are very pleased to say that we were nominated for an Adult Social Care Award for Excellence in the category of “Partner of the Year”!

Better Lives Board

LIP continue to provide citizen involvement on the Better Lives Board, which is healthy living, social care and Age Friendly services working together to make Leeds the best city for health and wellbeing. This year we have looked at items such as:

- Digital Health and Wellbeing
- Leeds City Council Local Accounts
- Community Transport
- Asset-Based Community Development
- Art and Health

The Equipment and Telecare Service User Group (TETSUG)



TETSUG members attended a range of ALL INN Workshops including:

- 4th April 2018 – with a company who are making an app to support people with or at risk of osteoporosis or osteopenia.
- 20th June 2018 – with LCC/Omega looking at a product for people with dementia.

Members of the group have been involved with a project for Leeds City Council. The Assistive Technology Point of Information will be an access point for service users, families, carers, and health and social care professionals to access information relating to Assistive Technology provision across Leeds.

The group continue to meet regularly. Speakers didn't attend every meeting however:

- April 2018 – Brandon Jones from First Bus brought a new bus for members to test
- October 2018 – Colin Moss, Health and Housing Manager (LCC) came to talk to the group about Disabled Facilities Grants
- November 2018 – Bairbre McKendrick, Access Officer (LCC) came to talk about the Coloured Crossings across the city
- February 2019 – Suzanne Morton, Senior Development Officer (Leeds Beckett University) came to share the current research projects she is working on

Access and Use-Ability Group

Our CEO Jagdeep Passan independently chairs this group, which is made up of key stakeholders working with Leeds City Council's City Development Directorate and private developers, to shape major plans for the City Centre.

Items this year have included:

- West Yorkshire Playhouse
- Connecting Leeds
- Flood Alleviation Scheme
- LTHT—Building the Leeds Way

Barnsley Deaf Community

Our partnerships within Barnsley get stronger and stronger year on year and increasingly partners are consulting and involving the group more. We give thanks to the commissioners!

Members of the Barnsley Deaf Community (BDC) meet monthly at Honeywell Community Centre. Key themes for the Barnsley Deaf Community have included: Local Elections, Safeguarding, Sports Activities, No Limits Disability Festival 2020, and Mental Health.



BDC Bowling Night

The BDC have also taken part in numerous social events including bowling and a Christmas Meal—thanks to ASDA Foundation!

Adult Social Care Projects Continued

Social Care Community Forum for Race Equality (SCCFRE)

The purpose of the SCCFRE is to bring together members of the communities in Leeds. LIP provides administrative support and staff to the Forum, and also continuously promotes it to perspective new members and communities.

In November 2018 the forum was nominated for a Jo Cox Award during the Compassionate City Awards Ceremony, as well as an Award for Equality, Diversity and Inclusion during the Adult Social Care Awards for Excellence Ceremony.

This year the forum has looked at items such as:

- Community-Based Mental Health Redesign
- Health Inclusion
- Windrush
- Connecting Leeds
- We Care Academy



SCCFRE Discussions

Leeds Expert Transport Panel

LIP continue to have two lay representatives on this panel, with the focus over the last year being on the Connecting Leeds project.

Acknowledgements

Leeds Involving People's Board of Trustees, staff and members would like to thank our strategic partners and funders. Without your continued support we would not be able to fulfil our mission to link decision-makers and communities and to give a voice to residents to support the improvement of health, social care and community services.



Contact Details

There are lots of ways to get in contact with us:

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